

Faces of Resettlement Video
Reflection Questions for Service Providers

1. What reason did each individual give for leaving his/her home country? Imagine that it was no longer safe for you to live where you are now. What would you have to consider as part of your decision to leave? What would you worry about? What would you look forward to?
2. Carla says that before meeting Laetitia, she was unaware of the changes that take place in a refugee's life. What types of changes do refugees experience when beginning their new lives in the United States? Think about a time in your life when you faced any kind of change. What services, if any, did you access? In what ways did others around you make your adjustment to the change easy or challenging?
3. Zaw says: "Some people migrate to other countries for the economic benefit, [or] some other opportunities. But for us, it's different... We [had] no choice." Based on this, what makes a refugee's journey to the United States different from other newcomer groups? Do you feel that this could affect a refugee's adjustment to life in the United States? Why or why not?
4. The video provides several examples of the ways refugees make meaningful contributions to their communities. What are some of these examples? How have refugees personally impacted your work and/or life?
5. Carla and Andrea mention positive ways in which their relationships with refugees have influenced their work and lives. As service providers, what opportunities (formal or informal) do you have to educate your colleagues and/or local community members about refugees in your area? How can you assist in facilitating interactions between refugees and other community members? Do you feel that doing so is important? Why or why not?

